



## Police and Crime Panel

**Date** Thursday 9 January 2020  
**Time** 2.00 pm  
**Venue** Committee Room 1A , County Hall, Durham

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### Business

#### Part A

**[Items during which the Press and Public are welcome to attend.  
Members of the Public can ask questions with the Chairman's  
agreement]**

1. Apologies for absence
2. Substitute Members
3. Declarations of interest, if any
4. Minutes of the meetings held on 17 October 2019 (Pages 3 - 8)
5. Recent Media Activity - Report of the Office of the Police, Crime and Victims' Commissioner (Pages 9 - 12)
6. Countering Terrorism - Presentation by DI Alfie Keane, Durham Constabulary and Jon Carling, Office of the Police, Crime and Victims' Commissioner (Pages 13 - 30)
7. Precept Consultation - Report of the Office of the Police, Crime and Victims' Commissioner (Pages 31 - 34)
8. Quarterly Performance Report - Report of the Office of the Police, Crime and Victims' Commissioner (Pages 35 - 50)
9. PCVC Commissioning Activity - Report of Acting Police, Crime and Victims' Commissioner (Pages 51 - 56)
10. PCVC Decisions - Report of the Acting Police, Crime and Victims' Commissioner (Pages 57 - 62)
11. HMICFRS- Inspection Report: Joint inspection of police custody - Report of Acting Police, Crime and Victims' Commissioner (Pages 63 - 72)
12. National Association of Police Fire and Crime Panels (Pages 73 - 78)
13. Conference Feedback Report - Report of Helen Lynch, Head of Legal and Democratic Services (Pages 79 - 84)

14. Such other business, as in the opinion of the Chairman of the meeting, is of sufficient urgency to warrant consideration

**Helen Lynch**  
Monitoring Officer

County Hall  
Durham  
31 December 2019

To: **The Members of the Police and Crime Panel**

**Durham County Council**

Councillors D Boyes, P Crathorne, L Howvells (Chair), J Nicholson, A Savory and M Simmons

**Darlington Borough Council**

Councillors H Crumbie, Dulston and B Jones (Vice-Chair)

**Independent Co-opted Members**

Mr N J H Cooke and Mr D K G Dodwell

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**Contact: Ian Croft**

**Tel: 03000 269702**

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**DURHAM COUNTY COUNCIL**

At a Meeting of **Police and Crime Panel** held in Committee Room 1B, County Hall, Durham on **Thursday 17 October 2019 at 9.30 am**

**Present:**

**Councillor L Hovvels (Chair)**

**Durham County Council:**

Councillors D Boyes, J Nicholson, S Quinn, A Savory, M Simmons and H Smith

**Darlington Borough Council:**

Councillors Dulston, Heslop and B Jones (Vice-Chair)

**Independent Co-opted Members:**

Mr N J H Cooke and Mr D K G Dodwell

**1 Apologies for Absence**

Apologies for absence were received from Councillors Brookes, Crathorne and Crumbie.

**2 Substitute Members**

Councillor H Smith as substitute Member for Councillor P Brookes, Councillor Quinn as substitute Member for Councillor Crathorne and Councillor E Heslop as substitute Member for Councillor Crumbie.

**3 Declarations of interest**

There were no declarations of interest.

**4 Proposed Appointment of Acting Chief Executive for the Office of the Durham Police, Crime and Victims' Commissioner**

The Panel considered a report of the Director of Transformation and Partnerships which provided information on the process to be undertaken to hold a confirmation hearing for the post of Acting Chief Executive and also considered a report from the Acting Police, Crime and Victims' Commissioner for the proposed candidate for the post of Acting Chief Executive for the Acting Police, Crime and Victims' Commissioner for Durham (for copy see file of Minutes).

Mr Steve White, Acting Police, Crime and Victims' Commissioner (PCVC) for Durham informed the Panel about the procedure and process undertaken for the

appointment process to the post of Acting Chief Executive and recommended that Jon Carling be appointed to the post.

The Panel then questioned Mr Carling around the following issues:

- His main areas of expertise for the role of Acting Chief Executive;
- How he had worked with a range of organisations and stakeholders
- An example of a project which he had led which had made a difference;
- How he would ensure a constructive relationship between the Acting Police, Crime and Victims' Commissioner and the Panel was maintained.

Mr Carling provided the Panel with full responses to all questions asked. The Panel thanked Mr White and Mr Carling for their attendance.

## **5 Exclusion of the Public**

### **Resolved:**

That under Section 100 (A) of the Local Government Act 1972, the public be excluded from the meeting for the following discussion on the grounds that it involves the likely disclosure of exempt information as defined in paragraph 1 of Schedule 12A to the said Act.

## **6 Proposed Appointment of Acting Chief Executive for the Office of the Durham Police, Crime and Victims' Commissioner**

The Panel discussed the Acting Police, Crime and Victims' Commissioners recommendation to appoint Jon Carling as Acting Chief Executive. It was **moved** by Councillor Boyes, **seconded** by Councillor Jones.

### **Resolved:**

That the Panel endorse the appointment of Jon Carling to the post of Acting Chief Executive for the Acting Police, Crime and Victims' Commissioner for Durham Constabulary in accordance with the Police Reform and Social Responsibility Act 2011.

## **DURHAM COUNTY COUNCIL**

At a Meeting of **Police and Crime Panel** held in Committee Room 1B, County Hall, Durham on **Thursday 17 October 2019 at 10.00 am**

### **Present:**

**Councillor L Hovvels (Chair)**

### **Durham County Council:**

Councillors D Boyes, J Nicholson, S Quinn, A Savory, M Simmons and H Smith

### **Darlington Borough Council:**

Councillors Dulston, Heslop and B Jones (Vice-Chair)

### **Independent Co-opted Members:**

Mr N J H Cooke and Mr D K G Dodwell

#### **1 Apologies for Absence**

Apologies for absence were received from Councillors Brookes, Crathorne and Crumbie.

#### **2 Substitute Members**

Councillor H Smith as substitute Member for Councillor P Brookes, Councillor S Quinn and substitute Member for Councillor P Crathorne and Councillor E Heslop as substitute Member for Councillor H Crumbie.

#### **3 Declarations of interest**

There were no declarations of interest.

#### **4 Minutes**

The Minutes of the Meetings held on 28 June and 20 September 2019 were confirmed by the Panel as a correct record and signed by the Chairman.

#### **5 Recent Media Activity**

The Panel noted a report of the Media and Engagement Officer, Office of the Police, Crime and Victims' Commissioner which provided an update of press

coverage concerning the work of the Police, Crime and Victims' Commissioner since the previous meeting (for copy see file of Minutes).

## **6 Police, Crime and Victims' Commissioner's Annual Report**

The Panel considered a report of the Acting Police, Crime and Victims' Commissioner which presented the Police, Crime and Victims' Commissioner's Annual Report for 2018-19 (for copy see file of Minutes).

The Acting Police, Crime and Victims' Commissioner informed the Panel that the Annual Report for 2018-19 followed a different format to previous versions in that it was short and succinct and was primarily an electronic document which contained links to more detailed information on the PCVCs website.

Councillor Hovvels considered that the new format was user friendly and easier to read. The inclusion of photographs also helped to humanise the Report.

Councillor Boyes informed the Panel that the Annual Report read very well and welcomed the new format of it. Councillor Boyes asked whether the list of priorities in the Plan were to be changed. The Acting PCVC replied that an Acting Commissioner could not change a Police and Crime Plan.

In response to a question from Mr Cooke about funding the Acting PCVC informed the Panel that although the recent increase in funding for police officer recruitment was welcomed, long-term funding plans were unknown. The funding formula was likely to change over the next three years with an expected negative impact on Durham. The Acting PCVC added that his office would continue to argue for fair funding for the Constabulary.

Resolved:

That the report be noted.

## **7 Quarterly Performance Report**

The Panel considered a report of the Acting Police, Crime and Victims' Commissioner which provided an update on performance against the Police, Crime and Victims' Plan 2018-2023 (for copy see file of Minutes).

Councillor Hovvels thanked officers for the update, which was very comprehensive. Councillor Boyes referred to the grading of the Constabulary as 'outstanding' at reducing and preventing crime in four of the PEEL inspections it had undergone. He considered that this was due to the continued emphasis on neighbourhood policing and was pleased that the

newly appointed Chief Constable, Jo Farrell, had stated that this was a key part of policing policy in the Constabulary.

Resolved:

That the report be noted.

## **8 Commissioning Update**

The Panel considered a report of the Acting Police, Crime and Victims' Commissioner which provided an update of key considerations at the Commissioning Board in July 2019 (for copy see file of Minutes).

In reply to a question from Mr Cooke about the monitoring of year-end balance sheets of those organisations from which services were commissioned, the Head of Governance and Commissioning informed the Panel that if the organisation was an already established partnership group then year-end delivery and financial performance was provided. If it was a newly procured service, then feedback and performance management was part of the contract with the organisation.

Resolved:

That the report be noted.

## **9 PCVC Decision Records**

The Panel noted a report of the Acting Police, Crime and Victims' Commissioner which provided an update on the decision register since the last meeting, and forward plan (for copy see file of Minutes).

## **10 Work Programme and Panel Activity**

The Panel noted a report of the Director of Transformation and Partnerships, Durham County Council which provided information on Panel activity for the period 1 April to 30 September 2019 (for copy see file of Minutes).

At the conclusion of the meeting the Chair, Councillor Hovvels passed on the best wishes of the Panel to the Police, Crime and Victims' Commissioner.

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## Police and Crime Panel

9<sup>th</sup> January 2020

### Recent media activity

## Report of the Office of the Police, Crime and Victims' Commissioner

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### 1. Purpose

This paper provides an update of press coverage concerning the work of the Police, Crime and Victims' Commissioner since the previous meeting.

Since the last report a 'purdah period' has been in place for the general election, which limits media activity therefore the volume of media activity from the Office of the Police, Crime and Victims' Commissioner has been affected.

### 2. Top stories in the press and broadcast media

Press coverage since the last meeting has included:

- World Class Policing Awards – Community Peer Mentors were the runners up.
- Goldstein Awards – the Durham Constabulary Checkpoint Scheme won.
- Announcement of Jon Carling as Acting Chief Executive at the Office of the Police, Crime and Victims Commissioner.
- Community Peer Mentor Received Lord Ferrers award to recognise his outstanding contribution to volunteering.

### 3. Social media activity

- 7470 followers on Twitter (6<sup>th</sup> highest number amongst PCCs)
- 5,013 followers and 4,870 like on Facebook (2<sup>nd</sup> highest number amongst PCCs)
- 294 followers on the PCVC Instagram Account (8<sup>th</sup> highest number amongst PCCs)

#### Top tweets:

- **October 2019**
  - 6,118 impressions - The [#MakeYourselfHeard](#) campaign was launched this year to raise awareness of the [#SilentSolution](#) system and how to get police help when you're too scared to speak This system encourages a 999 caller who is unable to make a noise/speak to press 55 to alert the police to an emergency
- **November 2019**
  - 4,459 Impressions – **Rural Crime Prevention and Community Safety Roadshow at Darlington Auction Mart.**

#### Top Facebook posts:

- **October 2019**

**3.6K reach - Make Your Self Heard Campaign** The [#MakeYourselfHeard](#) campaign was launched this year to raise awareness of the [#SilentSolution](#) system and how to get police help when you're too scared to speak.

This system encourages a 999 caller who is unable to make a noise/speak to press 55 to alert the police to an emergency.

- **November 2019**

- 2.5K reach – **Rural Crime Prevention Roadshow** at Darlington Auction Mart.

#### **4. Columns**

Monthly columns in the Monthly columns in the Teesdale Mercury, Weardale Gazette and the Advertiser series, covering how to reduce crime in rural communities. The Weardale Gazette is closing as of December so we are looking for alternative methods for communicating with the community in this area.

#### **5. Recommendations**

Panel Members are recommended to note the information contained in this report.

**Sarah Harris**

Media and Engagement Officer

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**Appendix 1: Risks and Implications**

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**Finance**

None

**Staffing**

None

**Equality and Diversity**

None

**Accommodation**

None

**Crime and Disorder**

None

**Children's Act 2004**

None

**Stakeholder/Community Engagement**

None

**Environment**

None

**Collaboration and Partnerships**

None

**Value for Money and Productivity**

None

**Potential Impact on Police and Crime Plan Priorities**

Positive coverage of activity will help to boost confidence in policing.

**Commissioning**

None

**Other risks**

None

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**Police and Crime Panel**

**9 January 2020**

**Countering Terrorism**

**Report of the Office of the Police, Crime and Victims'  
Commissioner**

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**Purpose of report**

1. To give a presentation to the Panel about activity to counter terrorism.

**Background**

2. The presentation covers the UK approach to counter-terrorism, and then focuses on work undertaken by Durham Constabulary to prevent and address it locally, in partnership with other organisations and with the community. It also looks at the means by which the PCVC holds the Constabulary to account.
3. The presentation will be delivered by DI Alfie Keane, with Jon Carling.

**Recommendations**

4. The Panel is asked to comment on the presentation.

Steve White

**Acting Police, Crime and Victims' Commissioner**

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**Appendix 1: Risks and Implications**

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**Finance:**

N/A

**Staffing:**

N/A

**Equality and Diversity:**

N/A

**Accommodation:**

N/A

**Crime and Disorder:**

N/A

**Children's Act 2004:**

N/A

**Stakeholder/Community Engagement:**

N/A

**Environment:**

N/A

**Collaboration and Partnerships:**

N/A

**Value for Money and Productivity:**

N/A

**Potential Impact on Police Crime, and Victims' Plan Priorities:****Commissioning:**

N/A

**Other risks:**

N/A

<b>Contact Officer:</b>	Jon Carling
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# Countering Terrorism

**DI Alfie Keane, Durham Constabulary**

**Jon Carling, ODPCVC**

# Police, Crime and Victims' Plan provides a steer on this



Outcome :

Communities are safe and crime is reduced

Priority :

Tackle and prevent hate crime

Specialist capabilities :

We will enhance our responses to new and complex threats... connecting policing locally, nationally and beyond

# National CT Network

- ▶ Head of CT POLICING – Assistant Commissioner Neil BASU
- ▶ CT Policing HQ – New Scotland yard
- ▶ Regional CT units – NE covers 7 forces headed by West Yorkshire
- ▶ Durham CT Lead D.C.C Orford
- ▶ Durham SB provides link between CT policing network and force
- ▶ “Every officer and member of staff across the country are part of the CT network” Neil BASU
- ▶ Delivery of CT policing follows the National – Regional- Local engagement model.
- ▶ Central funding for CT policing – local funding for SB – currently under review – proposal to centralise all CT funding.

# Who are Special Branch?

- ▶ Special Branch is a Department within police forces which is responsible for matters of national security. A Special Branch unit acquires and develops intelligence, usually of a political or sensitive nature, and conducts investigations to protect the State from perceived threats, particularly terrorism and other extremist activity.
- ▶ Introductions of Counter Terrorism Units nationally now mean that SB's work in conjunction with a larger network of Counter Terrorism officers. The Counter Terrorism Police North East cover a 7 force NE region.
- ▶ SB work closely with Counter Terrorism policing, Mi5 and other intelligence agencies in the fight against Terrorism and Domestic Extremism.

# UK's Counter Terrorism Strategy

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- ▶ **Contest** - The aim of CONTEST is to reduce the risk to the UK and its citizens and interests overseas from terrorism, so that people can go about their lives freely and with confidence.
- ▶ Contest is made up from the 4P's
- ▶ **PREVENT** - To stop people becoming terrorists or supporting terrorism
- ▶ **PURSUE** - To stop terrorist attacks
- ▶ **PROTECT** - To strengthen our protection against a terrorist attack
- ▶ **PREPARE** - To mitigate the impact of a terrorist attack

# Was 2017 the worst year for UK Terrorism?

BBC Home News Sport Weather iPlayer More

**NEWS**

**Was 2017 the worst year for UK terrorism?**

By **Domini Coussens**  
Home affairs correspondent  
@BBCDomC

3 January 2018



Over the past year there has been a surge in terrorism plots, attacks and arrests in the UK, but is it the worst ever year on record?

The short answer is that it is nowhere near as bad as it was during the height of The Troubles in Northern Ireland - and it is not the worst year on record for terrorism either.

But a broader measure of counter-terrorism activity suggests that 2017 was indeed the most challenging year for the police and security services for decades.

The worst single year of The Troubles was 1972 in which 470 people died and almost 5,000 more people were injured.

The police also recorded 1,352 explosions and seized more than 100,000 rounds of ammunition.

Last year's attacks at Westminster Bridge, Manchester Arena, London Bridge and a mosque in north London killed 30 people.

The most deadly single year of this century remains 2005 because of the 52 people killed by the four suicide bombers who carried out the 7/7 attacks.

Going back further, the 1985 Lockerbie bombing - in which a Pan Am passenger jet en route from London to New York was blown up over the Scottish town - killed 270 people, including 11 victims who were on the ground.

But the director general of MI5 Andrew Parker recently said that the scope of counter-terrorism operations was the **highest he had seen** in his 34-year career.

400 arrests on suspicion of terrorism-related offences in the year to end of Sept 2017 - 50% up on the previous year.

6

If you consider police and MI5 activity as a measure of threat, then 2017 is the worst on record.

There were 78 prosecutions (up 16%). 9 out of 10 of those charged were convicted.

There are more people in jail (215) – a 25% increase.

50% of those arrested were released without charge, including the 56 arrested post London and Manchester attacks.

The latest official figure, from December, is that 9 Islamist plots had been foiled since March 2017 - and 22 since 2013, when the Islamic State group emerged in Syria.

# Local Issues

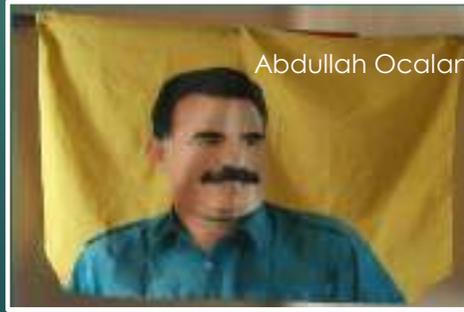
Sunderland thug claimed stabbing Asian was revenge for ISIS beheadings



Paul Burtin is accused of attacking a man in a restaurant in Sunderland.



Sept 2018



Where did the youngest person to be convicted of a terrorist offence in the united kingdom live ?

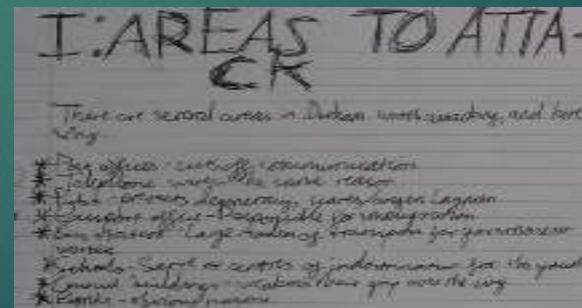
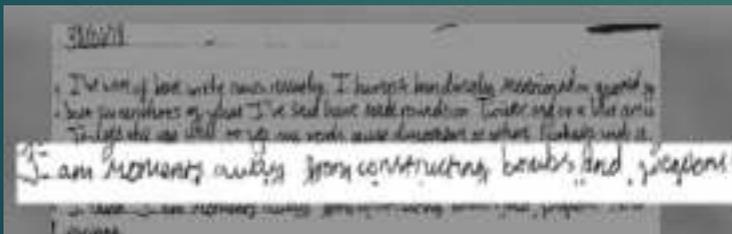
- LONDON
- MANCHESTER
- BIRMINGHAM
- LUTON
- LEEDS
- DURHAM

# Neo-Nazi teenager convicted of preparing to commit terrorist acts

The youngest person to be convicted of planning a terrorist attack in the UK identified potential targets in his hometown, began drafting a "guerrilla warfare" manual and tried to obtain a chemical used in terrorist bombings.

The head of the Centre for Analysis of the Radical Right, Professor Matthew Feldman told ITV News, there was a "shocking" level of extremism involved in the case. *"Having worked in this field for nearly 20 years I've never seen something so extreme."*

It really is beyond the bounds of even Neo Nazi violence into the kinds of realms of pure sadism...



# PREVENT – What is it?

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- ▶ The Prevent duty was implemented in July 2015. Section 26 of the Counter Terrorism and Security Act 2015 places a duty on specified authorities to have “due regard to the need to prevent people from being drawn into terrorism.” The Prevent Duty Guidance for England and Wales (2015) states “Prevent work depends on effective partnerships
- ▶ The purpose of Prevent is to safeguard vulnerable people from becoming terrorists or supporting terrorism, by engaging with people who are vulnerable to radicalisation and protecting those who are being targeted by terrorist recruiters.
- ▶ Channel is the multi-agency approach to supporting people who are vulnerable to radicalisation. Following a Prevent referral, cases are carefully assessed by the police and the local authority to see if they are suitable for Channel or may require another intervention such as mental health support. If suitable, the case is discussed with all relevant partners at a Channel panel to decide if an intervention is necessary.
- ▶ The type of support available is wide-ranging, and can include help with education or career advice, dealing with mental or emotional health issues, drug/alcohol abuse, and theological or ideological mentoring from a Channel Intervention Provider (A specialist mentor). Referred individuals are informed and must give consent (or via a parent or guardian if they are children) before an intervention can take place.

# Durham Constabulary Prevent

- ▶ Silver contest Board LA / POLICE / partners – to ensure prevent duty is delivered across county Durham and Darlington.
- ▶ Bronze contest – Police specific meeting to ensure delivery of prevent across all commands / areas.
- ▶ 2 dedicated prevent officers manage caseload and provide support to partners.
- ▶ Monthly Channel panel -Chaired by senior member of L.A. -multi agency forum - increase in cases 2016 0 cases 2019 12+
- ▶ 6 monthly review of cases that have exited Channel process.
- ▶ Significant increase in Prevent referrals – education and police remain highest in number of referrals.

# BREXIT – Threats to MP's

- ▶ Following the murder of JO COX all MP's security reviewed
- ▶ BREXIT process resulted in increased numbers of threats towards elected officials – volume and severity meant that it treated as an attack on the democratic process of the U.K
- ▶ CT policing given lead for ensuring MP security is effectively managed
- ▶ Durham SB took primacy, engaged with MP's and constituency staff – reviewed physical security – provided reassurance- managed investigations – provided crime prevention advice around online activity. Collated incidents and briefed executive and PCVC.
- ▶ 2 persons convicted of criminal damage to MP's office both had previously been linked to right wing activity.
- ▶ Several persons dealt with through restorative justice approach following malicious communications offences
- ▶ Advice given to numerous members of the public around social media postings to prevent escalation and potential offences.

# PCVC oversight

- ▶ The increase in terrorist activity and the rise of the XRW has significantly altered the threat picture
- ▶ Increase in prevent referrals – overlaid with historic right wing footprint within the County has resulted in restructure of SB and improved engagement with regional Prevent leads.
- ▶ Collaboration projects with Cleveland and Northumbria SB to identify opportunities to improve service delivery and resilience.
- ▶ SB report directly to executive officers and brief PCVC around CT matters
- ▶ Local issues managed through existing force tasking processes.
- ▶ Regional contest board chaired by head of CTP-NE provides oversight for the 7 force CT leads.

# This is how the PCVC holds the force to account



Monthly meetings of Executive Board :

- By theme of Police and Crime Plan
- Overview of Police performance
- Opportunity to discuss specific threats

Special Branch brief PCVC whenever an incident, or threat of an incident, occurs



# Questions?

**DI Alfie Keane, Durham Constabulary**

**Jon Carling, ODPCVC**

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**Police and Crime Panel**

**9 January 2020**

**Precept Consultation**

**Report of the Office of the Police, Crime and Victims' Commissioner**



**1. Purpose**

To enable the Panel to discuss with the acting PCVC, consultation on the level of the policing precept in 2020-21. Consultation will need to take place during January 2020.

**2. Background**

Normally in December every year, the PCVC is informed by the Home Secretary of the amount of Government grant that will be provided for policing for the following financial year. That enables the PCVC to formulate plans for the level of precept that he will need to ask Council Tax payers to contribute, in order to deliver policing in County Durham and Darlington in line with the Police, Crime and Victims' Plan. The Government normally puts a cap on the level of precept increase.

3. This year is different. The timing of the General election made it impossible for the Government to announce police funding allocations in December, and they are now expected at some point in January. The Government cap on an increase will be made known at the same time. Nonetheless, there is still a statutory requirement for the PCVC to inform the Panel of the proposed level of precept in 2020-21 by 1 February.

4. The net effect of this is:

- The PCVC is unable to develop a proposal for precept levels in 2020-21 at this stage, but should be able to during January
- Any consultation exercise will only be meaningful once the PCVC's proposal has been developed
- The consultation exercise is likely to be compressed, and shorter than the Cabinet Office's guideline four-week period

**5. Consultation**

With those constraints taken into account, the following consultation arrangements are proposed.

The Office has scheduled a number of consultation events, with Area Action Partnerships in County Durham and in the Cornmill Centre in Darlington, on the following dates:

<b>County Durham</b>	
date	AAP
08.01.20	4 Together (Ferryhill)
08.01.20	Mid Durham (Brandon/Ushaw Moor)
16.01.20	Bishop & Shildon (BASH)
16.01.20	Spennymoor
22.01.20	Durham

22.01.20	Teesdale
27.01.20	East Durham Rural Corridor
27.01.20	Chester le Street
28.01.20	Greater Aycliffe and Midridge
29.01.20	Derwent Valley (Consett)
30.01.20	3 Towns (Crook)
<b>Darlington</b>	
30.01.20	Cornmill Centre

In addition, we are planning to run an on-line survey, and to run an awareness-raising campaign on social media. There will also be press releases to gain the attention of the press and broadcast media, and material on the ODPCVC website.

In addition, further meetings with local residents will take place in Weardale on 6 February and Darlington on 4 February.

The intention is to attend the above events as shown, and in the earlier ones to have an open discussion about policing, police funding, and the timing of the Government announcement. Once the PCVC is able to make a firm proposal, a more meaningful discussion will be able to take place at the later meetings. The social media and survey activities will commence at that point.

## 6. Recommendations

The Panel is asked to comment on this report.

**Jon Carling**  
acting Chief Executive

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**Appendix 1: Risks and Implications**

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**Finance**

The outcome of consultation will influence the size of the PCVC's, and the Constabulary's, budget in 2019-20

**Staffing**

None

**Equality and Diversity**

None

**Accommodation**

None

**Crime and Disorder**

None

**Children's Act 2004**

None

**Stakeholder/Community Engagement**

A consultation exercise will take place as set out in the report

**Environment**

None

**Collaboration and Partnerships**

None

**Value for Money and Productivity**

None

**Potential Impact on Police and Crime Plan Priorities**

Size of budget will influence delivery of priorities

**Commissioning**

None

**Other risks**

None

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**Police and Crime Panel**

**January 2020**

**Quarterly Performance Report**

**Office of the Durham Police, Crime and Victims' Commissioner**



**Purpose**

1. To update the Panel and the public on performance against the Police, Crime and Victims' Plan 2018-2021.

**Background**

2. The Police, Crime and Victims' Plan sets out the PCVC's vision for County Durham and Darlington, the outcomes he seeks, and the Key Performance Questions (KPQs) which will help determine whether those outcomes are being achieved.
3. The last public performance report looked at KPQs 1-4, considering questions of how safe our communities are, crime levels, and support for victims and the vulnerable. We will be visiting these questions again in the report following this one.
4. This report considers KPQs 5-6, looking at questions of reoffending, rehabilitation, and confidence.

<b>Communities are safe and crime is reduced</b>	<b>Victims and the vulnerable feel supported</b>	<b>Reoffending is reduced and rehabilitation is improved</b>	<b>People have confidence in the police and the criminal justice system</b>
KPQ1: How safe are our communities?	KPQ3: How well are victims supported to cope and recover, and engage in criminal justice processes?	KPQ5: How well are we reducing reoffending?	KPQ7: How confident are people in the Criminal Justice System?
KPQ2: How well are we preventing and reducing crime?	KPQ4: How well are vulnerable people supported?	KPQ6: How well are we rehabilitating people who have offended?	KPQ8: How confident are people in the police?

*Figure 1: Police Crime and Victims' Plan Outcomes and KPQs*

## **Outcome 3 – Reoffending is reduced and Rehabilitation is improved**

### **KPQ5: How well are we reducing reoffending?**

5. Offending and reoffending rates both nationally and locally have remained stubbornly high although there has been a slight decrease recently as the figures below evidence. In Durham and Darlington around a third of offenders reoffend within 12 months, and there is evidence that the highest risk period is within the first three months of sentence or release. Work is ongoing to address the increase in the frequency of offender reoffending. There are also many examples of inter-generational reoffending, where members of the same families are locked into a pattern of criminal activity. Working alongside partners the PCVCs committed to reducing and preventing this.

#### *Ministry of Justice Reoffending Rates*

6. These rates are available to the public and provide two measures, one – the percentage of offenders who reoffended in twelve months, and two – the average number of re-offences per reoffender. Whilst the data released is always two years old and therefore limited in its application, it does give us a baseline figure and a one which compares rates nationally.
7. The recent published data suggest that the percentage of offenders who reoffend is on an upward trend. However, these levels are still lower than historical levels. Whilst the actual number of offences committed per re-offender is increasing, this increase is partly due to the success of early interventions, providing an out of court disposal in order to support desistance from future offending. In turn, this results in those entering the criminal justice process being the harder to reach individuals and those most likely to reoffend. The highest levels of re-offending relate to theft offences in our area but there has also been an increase in less serious violent offences.

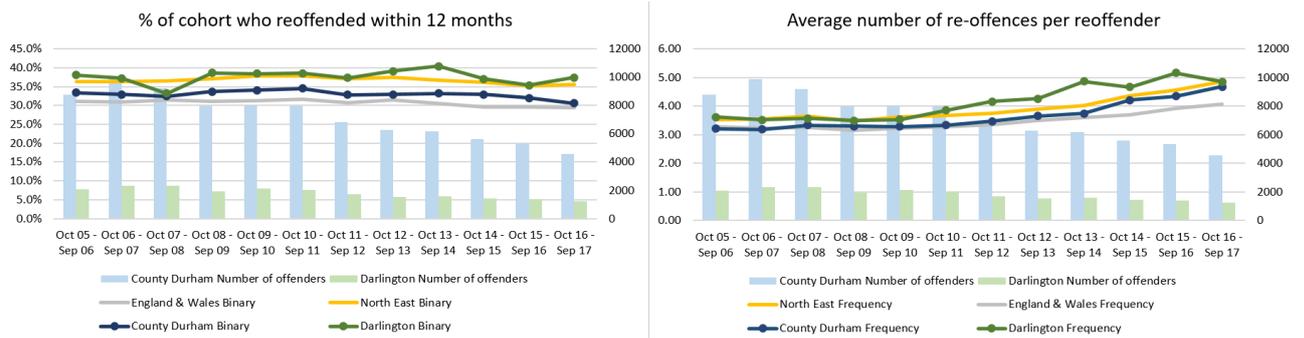
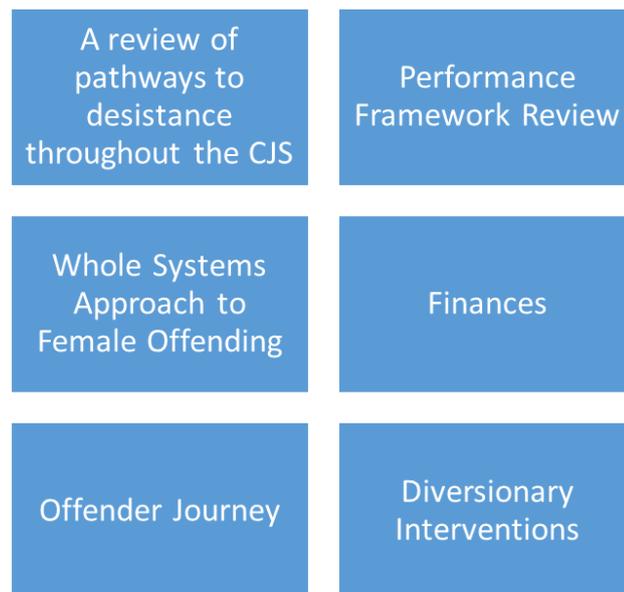


Figure 2: Percentage of offenders who reoffend in twelve months

County Durham and Darlington Reducing Reoffending Group – Local Criminal Justice Partnership (LCJP)

**KPQ6: How well are we rehabilitating people who have offended?**

8. The LCJP for Cleveland and Durham brings together agencies with responsibility for delivering criminal justice services.
9. Under the LCJP, the reducing reoffending work-stream – which is comprised of two groups, one for County Durham and Darlington, and another for Cleveland – looks to reduce offending and reoffending by working in partnership to ensure that adults and young people who offend are challenged and supported to desist from crime. The group has objectives relating to prevention, and early intervention, and reports into both the LCJP board and the two community safety partnerships agencies.
10. The initial plan for the board had key pieces of work identified which included :



*Figure 3: Reducing reoffending group priority work-streams*

These pieces of work have now largely been completed and a new programme of work is being developed which builds on the progress made. The latest plan will be shared with board members at future meetings on request. Some of the highlights of the previous years' work include:

11. Building of an evidence base around local desistance pathway need. This was achieved through consultancy and engagement with partners. The prison research identified employment, accommodation and family ties as key needs for those who offend and those given custodial sentences. Crest consultancy have highlighted priorities as being, substance misuse and mental health, which will be reflected in the work programme going forward. The initial focus work around the availability of accommodation has shown the benefits of partnership arrangements, consequently a number of regional funding bids have been successful including a:

- Rough Sleeper Initiative
- Rapid Rehousing Pathway - those eligible will be taken to assessment centres where they will be looked after for up to 72 hours and then connected to the appropriate local authority for immediate housing.
- Tenancy Sustainment Officer
- Project Beta -A partnership between HMPPS, Durham County Council and the Durham Tees Valley Community Rehabilitation Company (CRC)

to assist high risk offenders to develop relationships with landlords, and to provide support to tenants. A project worker has been appointed, a post which has been funded by the OPCVC. In addition, a cross agency group has been established, comprising of; the national probation service, local authority and an accommodation group, which is being chaired by the head of housing services in Durham.

- Encouraging family ties - The PCVC provides funds to enable NEPACS (North East Prison Aftercare Society) to extend their suite of family support activities which includes child parent visits, homework clubs and the visitor centres. Development work is being undertaken to tackle the issue of children as hidden victims as a result of a parent committing an offence. This is also being looked at in terms of adverse childhood experiences and the preventative services required to support them. A recent NEPACS evaluation suggests reductions in reoffending rates amongst service beneficiaries in all County Durham prisons where NEPACS delivers family support. If we take an average of reoffending rates across all prisons, we arrive at a standard prison reoffending rate of 38% compared to 26% for those with NEPACS family support.
12. The OPCVC provides support to the youth justice/youth offending service both in relation to those young people who offend and young victims. Young people who receive an early intervention such as pre-caution disposal or a restorative approach, have a lower re-offending rate than those given a charge or a caution. With this approach in mind the first 6 months of 2019/20 saw a 35.2% reduction in the number of young people offending and a 28% reduction in the number of offences committed compared to the same period in 2018/19.
  13. Another preventative programme supporting desistance pathways is Checkpoint. The programme offers low-medium risk offenders in County Durham and Darlington the opportunity to defer a prosecution and divert them away from the Criminal Justice System if they comply with a 4 month contract and address the reasons why they offended.
  14. In order to evaluate whether the programme works to reduce reoffending, a Randomised Control Trial was undertaken with Cambridge

University. Whilst we need to wait until April 2020 to assess reoffending rates over two years, in line with the MOJ definition of proven reoffending, the results so far are promising and indicate that the Checkpoint group reoffends 15.7% less than the group which received a traditional criminal justice disposal.

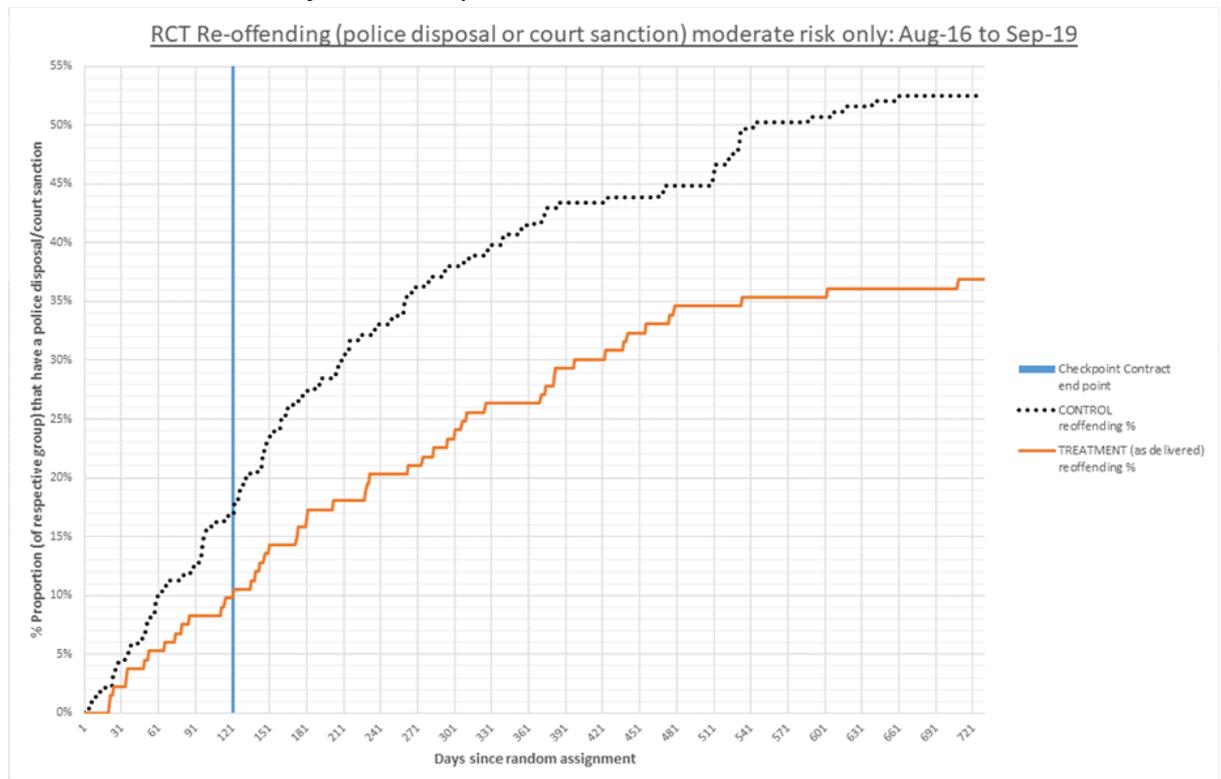
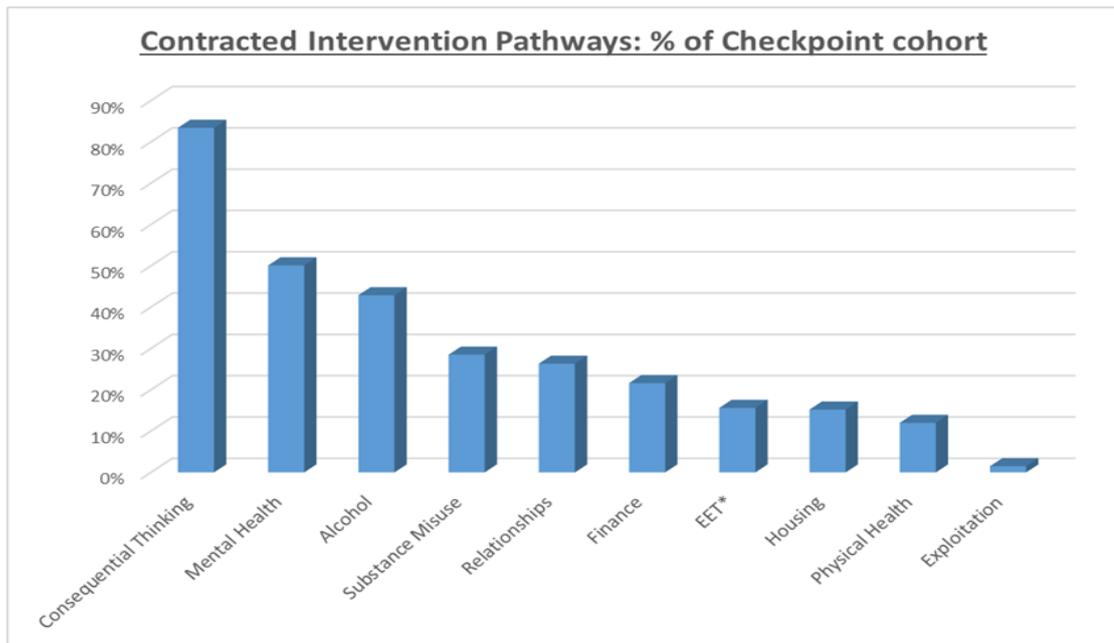


Figure 4: % re-offending in control vs treatment

15. Other Forces are now taking advice from Durham and replicating the Checkpoint model in their areas and the MOJ is piloting this approach in other forces.
16. Representatives from the Checkpoint team attended the 2019 Herman Goldstein Award in Problem-Oriented Policing, an international policing award hosted by the Santa Cruz Police Department. The Checkpoint programme during the Randomised Control Trial period, (2016-2018) showed a significant reduction in reoffending for the associated cohort. Checkpoint was one of five finalists, one of which was another Durham Constabulary project, with Checkpoint being the overall winner.



17.

### *Females who have offended*

18. Issues for female offenders have been mapped and work is now progressing to identify how a whole-system approach can be achieved. A conference was held earlier in the year which gave the opportunity for networking and identification of gaps in provision with a pledge from organisations to develop their working relationships. The CRC's 'Enhanced through the Gate' programme is designed to improve the provision of support for women in custody and afterwards.

### *Integrated Offender Management (IOM)*

19. IOM allows the police, probation services and other partners to coordinate the management of offenders, particularly persistent and prolific offenders. Durham and Darlington IOM has undergone a review to ensure it is targeting the most appropriate offenders. The type of offenders this unit manages has diversified recently to include serious acquisitive crime or violence offences not managed by any agency, offenders on statutory orders by the NPS or the CRC, offenders on serious crime prevention orders and youth to adult transitions.

20. The proportion of the IOM cohort who reoffended in Q1 2019-20 was higher than previous quarters but it is anticipated that the recent review and refocus will have a positive impact on these figures.

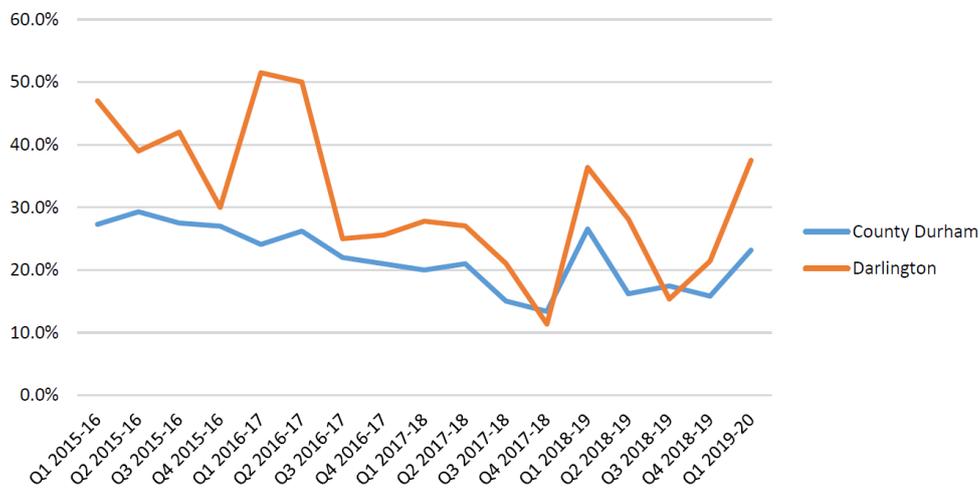


Figure 5: % of offenders in the IOM cohort reoffending in a quarter

### The Restorative Justice (RJ) Hub

21. The Restorative Hub has been developed to ensure proactive engagement with all victims who might benefit from a restorative intervention.

22. The Hub employs staff and delivers specialist training to volunteers. It supports victims by giving them the opportunity to ask questions of the individual who has offended against them either directly with a facilitator present or indirectly. This enables victims to have a voice in the criminal justice process and offers them a chance to get the answers or explanation which will help in their cope and recovery.

23. It can also have a profound impact on offenders who engage with the process. The offender listens to the real life experiences of the person they have harmed, and can try to answer any questions that the victim might have. It challenges the offenders to consider the implications of their behaviour and, where possible and acceptable to the victim, to make some amends. Careful preparations are made to ensure that the meeting is victim focused and has positive value for all who attend.

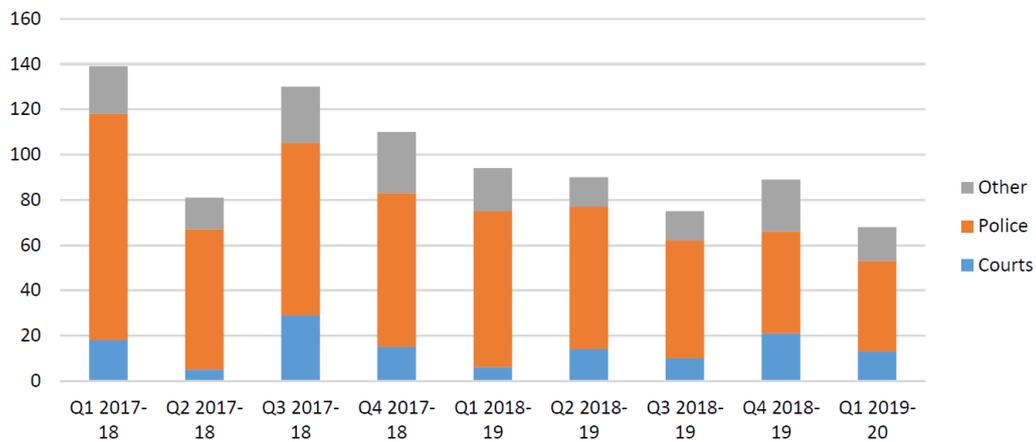


Figure 6: RJ Hub referrals

24. Whilst the number of referrals to the hub has dropped recently, the number of cases which the Restorative Hub have not been able to do anything with has dropped, which is positive. A seconded officer from the CRC is now embedded in the RJ hub.

*A problem-orientated approach to address offending*

25. The Police and partners have a number of innovative schemes and processes in place to reduce offending.

- **Alcohol Interlocks**-Durham Constabulary is piloting the use of these devices with people who volunteer to engage due to ongoing problems with alcohol issues. The aim is to change behaviour and reduce drink driving offences.
- **Alcohol Sobriety Tags**-The offender management team is utilising innovative tools such as sobriety tags for alcohol related offences committed by harmful or dependent drinkers with the aim of reducing reoffending and form part of people’s rehabilitation.

## **Outcome 4: People have confidence in the Police and the Criminal Justice System**

### **KPQ7: How confident are people in the Criminal Justice System?**

26. The PCVC also wants people to have confidence in the criminal justice system which serves their community. Over the next couple of years, we will be working with partners, building on progress achieved so far, to improve the local system so that it improves outcomes for victims, communities, and people who have offended. People need to know that, if they are a victim of crime, not only will the police treat them with respect and dignity – and support them to recover – but the system as a whole will support them as well.

#### *Public Confidence in the Criminal Justice System (CJS)*

27. Analysis by the Ministry of Justice suggests that a broad range of factors impact on public confidence in the Criminal Justice System. These include whether or not people have experienced crime or anti-social behaviour (ASB); the extent to which people feel informed about – and that they have an influence on – issues associated with criminal justice in their local area; and positive engagement with local police.

28. There is work being progressed through the LCJP where a difference might be made – and where an eventual outcome of increased confidence in the Criminal Justice System could be met. Much of this is being developed through the victim and witness group which will be reported on at a future meeting. However, it is also worth noting the role that the effectiveness and efficiency sub-group of the Local Criminal Justice Partnership (LCJP) plays on this matter.

29. Under the LCJP, the effectiveness and efficiency work-stream looks to ensure that there is end-to-end coordination across all statutory criminal justice agencies. Through its work, then, one of the work-stream's outcomes is "Increased Public Confidence in the CJS".

30. The PCVC's office are supported by an analyst and we have access to data across the local criminal justice agencies, as well as being able to make a comparison with national performance. This is an area in which

we develop effective outcomes. For example, the number of hearings per case and case management within the court setting has seen the Effectiveness and Efficiency group focus on concerns around;

- Late guilty pleas, which impact on wasted court time and have an added negative impact for the victim.
- The number of cracked and ineffective trials.

31. A number of measures have already been taken, but these issues will continue to be the focus of the group going forward. Performance will continue to be measured, both in terms of the local expectations and our performance against national targets.

32. The PCVC has recently been given responsibility for reporting back on criminal justice agency compliance with the Victims Code. In addition to this, targets set around domestic abuse best practice and national expectations in relation to case progression will also be progressed through this group.

#### **KPQ8: How confident are people in the Police?**

33. Communities who feel confident in their local Police are also more likely to feel safe, report crimes, and provide information and intelligence about offenders or crimes. That's why the PCVC has maintained a commitment to having neighbourhood police teams in place, across the area, despite the heavy cuts to the Police budgets since 2010.

#### *Crime Survey for England and Wales (CSEW) – June 2019*

34. The Crime Survey is a large, representative, survey of households in England and Wales. People surveyed are asked how much they agree or disagree with statements about their local police. And respondents do not have to have had any contact with the police to answer questions.

35. The table shows Durham’s result and the position in the national tables.

Indicator	Indicator Text	Score	Change since last quarter	Quartile (national)
Local concerns – police only	People who agree that ‘the police are dealing with the crime and ASB issues that matter in this area’	58.6%	No significant change	1
Local concerns – police and council	People who agree that ‘the police and local council are dealing with the crime and ASB issues that matter in this area’	47.5%	Dropped six places (moved from quartile three to four)	4
Confidence	People who agree that ‘overall I have confidence in the police in this area’	77.7%	No significant change	1
Good/excellent	People who state ‘Good’ or ‘Excellent’ when asked ‘How good a job do you think the Police in this area are doing’?	65.3%	No significant change	1

36. The distinction between indicators 1 and 2, above, is worth noting. A Police/Council working group has been established to assess and deal with the differences between the two, and put in place measures to address them.

37. Confidence Academy Training is now being rolled out across the force, so that all officers are trained in techniques to increase public confidence in policing. In parallel, the Park & Walk and Park &Talk programmes were introduced on 9 April, focusing on areas with high instances of crime-related incidents, public safety incidents, and ASB incidents.

38. NB CSEW confidence indicators are reflective of force performance around nine months prior to their publication; thus, any action taken now to address the fall in confidence will not be seen in improved performance for a number of quarters.

39. PACT meetings allow a forum to identify and discuss local problems – and to agree neighbourhood priorities. These agreed priorities can be viewed on the Constabulary website, and by clicking through to a neighbourhood section. PACT, however, is only one element of community engagement of which there are many others. Indeed, social media, force newsletters and ‘Keep in the Know’ are just a couple of useful additional tools the Constabulary uses to engage with communities.

*Independent Custody Visitors (ICVs)*

40. Independent Custody Visiting is a well-established system whereby trained volunteers attend police stations to check on the welfare and treatment of detainees and to ensure that their rights and entitlements are being correctly observed. It offers protection to both detainees and the police, and reassurance to the community.

41. There are currently 25 Independent Custody Visitors appointed to the Durham scheme. Visitors can only make a custody visit when accompanied by another accredited Independent Custody Visitor. They are expected to make a minimum of six visits per year and no more than on average 4 per month. The Independent Custody Visiting Panel meets four times a year to discuss visits made. These are also attended by an Inspector from Custody Management.

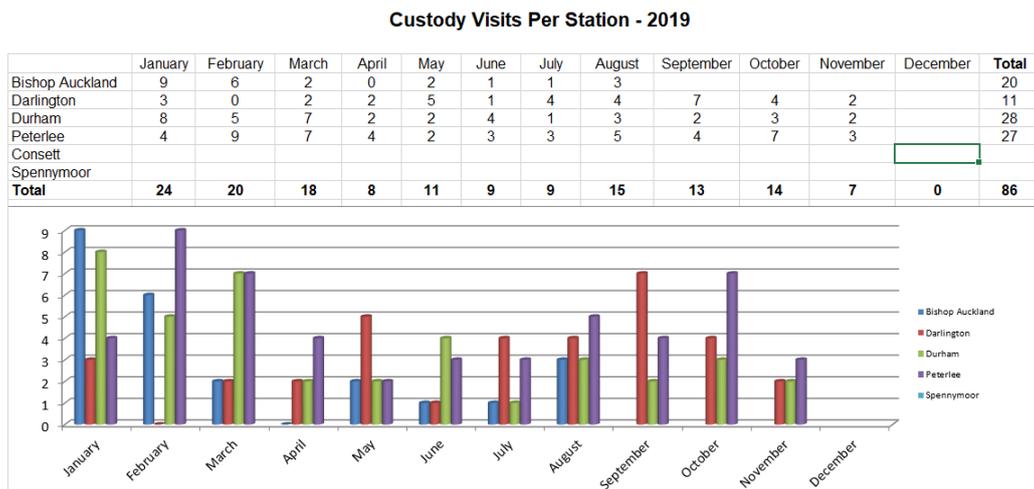


Figure 9: ICV visits – 2019

## **Recommendation**

42. That the Panel note the contents of the report and seek any relevant points of clarification.

**Steve White**

Acting Police, Crime and Victims' Commissioner

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**Appendix: Risks and Implications**

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**Finance**

N/A

**Staffing**

N/A

**Equality and Diversity**

N/A

**Accommodation**

N/A

**Crime and Disorder**

N/A

**Children's Act 2004**

N/A

**Stakeholder/Community Engagement**

N/A

**Environment**

N/A

**Collaboration and Partnerships**

N/A

**Value for Money and Productivity**

N/A

**Potential Impact on Police, Crime and Victims' Plan Priorities**

Highlights performance in relation to the Police, Crime and Victims' Plan.

**Commissioning**

N/A

**Other Risks**

N/A

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## Police and Crime Panel

9<sup>th</sup> January 2020



## Commissioning Update

### Report of Police, Crime and Victims' Commissioner

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#### Purpose

1. To update Panel Members of key considerations at the Commissioning Boards between July and December 2019.
2. Funding decisions for 2020/21 have been put on hold until the Commissioning Board on 29<sup>th</sup> January 2020 when the central government funding position is clarified.

#### Commissioning Board Decisions

3. At the meeting in August 2019, the following decisions were taken:
  - To contribute £10,000 to the National Probation Service towards an Accommodation Project Manager post (2019/20).
  - To fund Domestic Abuse Safeguarding Champions Awareness Training of £6,000 (2019/20).
  - To fund £20,000 for the Rape & Sexual Assault and Counselling Centre to provide additional support intended to reduce the backlog of victims waiting for support (2019/20).
4. At the meeting in September 2019, the following decisions were taken:
  - To contribute £20,000 towards the funding of a Service Development Officer post at the Upper Teesdale Agricultural Support Service (UTASS).
5. At the meeting in October 2019, the following decisions were taken:
  - To support a proposal (of £7,000) in principle for the Darlington Schools Road Safety Project (2020/21).
  - To extend the PCVC community safety fund administered by County Durham Community Foundation for one extra year, allowing an incoming PCC to make a decision on the longer term future of the fund beyond 2020.

## **Expenditure 2019/20**

6. The detailed analysis of funding allocations for 2019/20 is shared in Appendix 2, breaking spend down between the strategic budgets:
  - Reducing Reoffending;
  - Victims' Services;
  - Community Safety and Prevention.

## **Recommendation**

7. To consider the report and provide any comments and questions.

**Charles Oakley**  
Head of Governance & Commissioning

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## Appendix 1: Risks and Implications

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### Finance

All funding decisions are reflected in the OPCVC 2019/20 budgets.

### Staffing

n/a

### Equality and Diversity

n/a

### Accommodation

n/a

### Crime and Disorder

Many of the projects are aimed at reducing crime and disorder.

### Children's Act 2004

n/a

### Stakeholder/Community Engagement

Information about the PCVC's funding streams is set out in the Police, Crime and Victims' Plan.

### Environment

n/a

### Collaboration and Partnerships

n/a

### Value for Money and Productivity

Value for Money is a key consideration in the allocation of all funding.

### Potential Impact on Police and Crime Plan Priorities

All funding is expected to have a positive impact on priorities.

### Commissioning

As per the report.

### Other risks

n/a

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## Appendix 2: Strategic Funding Allocations 2019/20

Organisation	Procurement Contract or Contribution towards Project	Funding Requirement			
		Reducing Reoffending	Victims' Services	Community Safety & Prevention	Total
<b>Funding 2019/20</b>		<b>£657,326</b>	<b>£941,200</b>	<b>£636,643</b>	<b>£2,225,169</b>
700 Club	Trailblazer			£69,000	£69,000
Age UK Darlington	Unit 34 Darlington			£2,000	£2,000
Clarity	Bounce Academy			£10,000	£10,000
County Durham Community Foundation	Community Safety Fund			£115,000	£115,000
Darlington against Disability	Hate Crime Advocacy for Victims of Crime		£30,000		£30,000
Darlington Council	Darlington Partnership Contributions			£15,000	£15,000
Darlington Council	Domestic Abuse Service		£21,000		£21,000
Darlington Council	Youth Offending Service	£122,300			£122,300
Durham Agency Against Crime	Contribution to DAAC			£22,100	£22,100
Durham Community Action	Voluntary Community Sector Infrastructure Support			£10,000	£10,000
Durham County Council	Anti-Social Behaviour Officers			£119,000	£119,000
Durham County Council	Domestic Abuse & Court Support Services		£116,500		£116,500
Durham County Council	Youth Offending Service	£260,000			£260,000
Durham OPCVC	Check Point Project	£252,600			£252,600
Durham OPCVC	Multi Agency Risk Assessment Conference		£45,000		£45,000
Durham OPCVC	Sexual Assault Referral Centre		£45,000		£45,000
Durham OPCVC	Victim Services Officer		£36,000		£36,000
HALO	Forced Marriage and Domestic Abuse Services		£22,500		£22,500
National Probation Service	Accommodation Project Manager	£10,000			£10,000
North East Prisoner After Care Society	Youth Project	£9,426			£9,426
	Counselling Provision		£20,000		£20,000

Organisation	Procurement Contract or Contribution towards Project	Funding Requirement			
		Reducing Reoffending	Victims' Services	Community Safety & Prevention	Total
Rape & Sexual Assault Counselling Centre	Independent Sexual Violence Advisors		£79,000		£79,000
Restorative Hub	Restorative Justice and Community Mediation		£156,300	£52,000	£208,300
Safe in Tees Valley	Community Peer Mentors			£170,000	£170,000
Safe in Tees Valley	Victim Needs Assessment & Referral Service and Criminal Justice System Victim Support		£327,300		£327,300
Show Racism the Red Card	Anti-Racism Education in Schools			£20,000	£20,000
TEWV	Child Psychologist		£30,454		£30,454
UTASS	Strategic Development Officer			£10,000	
Various	Small Contributions	£3,000	£12,146	£22,543	£37,689

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## Police and Crime Panel

9<sup>th</sup> January 2020

## PCVC Decision Records



## Report of the Acting Police, Crime and Victims' Commissioner

### Purpose

1. To update Panel Members on the Police, Crime and Victims' Commissioner's decision register for 2019, and address the forward plan.

### Background

### Decision Making Process

2. Key decisions are made at an Executive Board comprising the PCVC, the PCVC's Chief Executive, the Chief Constable and the Joint Chief Finance Officer. Other officers of the PCVC or the Chief Constable will attend as and when required. On occasion it is necessary to take decisions outside of this process for reasons of expediency, but all relevant parties are consulted and informed.
3. All key decisions are supported by a report setting out the decision required, all relevant factors to be considered, the outcome of any consultation undertaken and the risks and implications of the course of action being recommended.
4. An online record is maintained of all key decisions taken by the OPCVC. This includes a link to any documents which are disclosable under FOI. This record includes decisions taken by the PCC or any person to whom delegated powers have been granted.
5. The PCVC will consider holding public meetings when this will provide a means of consultation on decisions (i.e. precept consultation) where there is a clear interest in actively seeking views of the community.
6. The PCVC may choose to delegate powers to any deputy appointed, his statutory officers or a senior member of police staff.
7. A record is kept of all decisions made under delegated powers detailing the factors taken into consideration, including any consultation carried out.
8. Decisions to be made by the PCVC will relate in the main to his statutory functions and financial responsibilities. A Forward Plan for key decisions to be taken over a 3 month period will be published on the PCVC's website.

9. Generally Key decisions are likely to include:
- The preparation, drafting and issuing of the Police and Crime Plan
  - Issuing the precept
  - Adopting a Medium Term Financial Plan
  - Commissioning of Services
  - Preparation and issue of the Annual Report
  - Any decision which is considered to be of significant public interest or impact either generally or on a particular locality
  - Any decision which will incur revenue expenditure in excess of £100,000
  - Any decision which will incur capital expenditure in excess of £100,000
  - The approval of or adoption of strategies/policies
  - Key procurement decisions
  - Significant changes to the police estate
  - Allocation of grants
10. Details of the Police Crime and Victims' Commissioner's Decision Register 2019 can be found in Appendix 2.

### **Recommendation**

11. That Panel Members note the contents of the report and ask any questions.

**Jon Carling**  
Acting Chief Executive

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## Appendix 1: Risks and Implications

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### Finance

All decisions with financial implications are made with value for money as a key consideration, and are affordable within budgets.

### Staffing

n/a

### Equality and Diversity

n/a

### Accommodation

n/a

### Crime and Disorder

n/a

### Children's Act 2004

n/a

### Stakeholder/Community Engagement

Consultation with key stakeholders is carried out as appropriate to each decision.

### Environment

n/a

### Collaboration and Partnerships

Consultation with key partners is carried out as appropriate to each decision.

### Value for Money and Productivity

n/a

### Potential Impact on Police and Crime Plan Priorities

Decisions will impact directly or indirectly on the pursuit of Police and Crime Plan priorities.

### Commissioning

Several decisions relate to commissioning of services.

### Other risks

n/a

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**Key Decisions**

(Links to more detailed reports are available on the website)

Decision Number	Decision Taker	Subject
001/2019	PCVC	The PCVC has given approval, based on the financial needs of the organisation and public consultation to increase the precept by £24 per annum for a Band D property in County Durham and Darlington.
002/2019	PCVC	The Commissioning Board (December 2018) concluded the formal decision making for activities to be funded in the financial year 2019/20.
003/2019	PCVC	The PCVC has agreed to contribute £5,000 for a pilot to tackle and reduce hate crime. This arrangement closely aligns with the priority in the Police Crime and Victims' Plan to 'tackle and reduce hate crime'.
004/2019	PCVC	The PCVC has approved an unconditional offer without vacant possession in relation to the sale of Bede Kirk Police Station in Barnard Castle.
005/2019	PCVC	The PCVC to propose Mrs Joanna Farrell to the Police and Crime Panel for appointment as Chief Constable of Durham Constabulary.
006/2019	PCVC	The PCVC to sign the section 22A Agreement under the Police Act 1996 (as amended) to approve the Single Online Home, a national platform for the delivery of a range of online services.
007/2019	PCVC	The PCVC has agreed to contribute £10,000 towards an accommodation project manager which the National Probation Service will manage.
008/2019	PCVC	The PCVC has approved funding of £6,000.00 towards a multi-agency Domestic Abuse Champions and Safeguarding Training event. This arrangement closely aligns with the priority in the Police, Crime and Victims' Plan to 'safeguard vulnerable people'.
009/2019	PCVC	The PCVC to sign and endorse the Darlington Community Safety Partnership Information Sharing Protocol.
010/2019	Acting PCVC	The Acting PCVC to approve the County Durham Vision 2035, and to communicate that decision to the County Durham Partnership.
011/2019	Acting PCVC	The Acting PCVC to approve a maximum of £1,400 towards the bursary in memory of Stephen Lawrence. This arrangement closely aligns with the priority in the Police Crime and Victims' Plan to 'tackle and reduce hate crime'.
012/2019	Acting PCVC	The Acting PCVC has agreed a contribution of £10,000 towards the Rural Aerial Network. This arrangement closely aligns with the priority in the Police Crime and Victims' Plan to 'improve community safety in rural areas'.
013/2019	Acting PCVC	The Acting PCVC has agreed a contribution towards the role of Strategic Development Officer for the Upper Teesdale Agricultural Support Services Ltd (UTASS). This arrangement closely aligns with the priority in the Police Crime and Victims' Plan to 'improve community safety in rural areas'.
014/2019	Acting PCVC	The PCVC has agreed to develop an Independent Durham Constabulary area Safety Camera Partnership.

015/2019	Acting PCVC	To provide an update on the upcoming changes to the police complaints system as a result of stage three of the Home Office's Improving Police Integrity Programme.
016/2019	Acting PCVC	The Acting PCVC to contribute £20,000 towards the Rape and Sexual Assault Centre to provide additional support intended to reduce the backlog of victims waiting for support.
017/2019	Acting PCVC	To extend the PCVC Community Safety fund administered by County Durham Community Foundation for one extra year, allowing an incoming PCC to make a decision on the longer term future of the fund beyond 2020.

### **Forward Plan**

- Commissioning and Grant Funding for 2020/21
- Precept Consultation 2020/21

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**Police and Crime Panel**

**9th January 2020**

**HMICFRS- Inspection Report: Joint inspection of police custody**

**Report of Police, Crime and Victims' Commissioner**

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**Purpose of report**

1. To brief the Police and Crime Panel on the findings of the recent unannounced Joint Custody Inspection of Durham Constabulary by HMI Prisons and HM Inspectorate of Constabulary and Fire and Rescue Services (HMICFRS).

**Summary**

2. This inspection into Durham Police is one of a series on police custody inspections carried out jointly by HMI Prisons and HMICFRS, as part of their programme of inspections covering every police custody suite in England and Wales.
3. The programme looks at strategy, treatment and conditions, individual rights and health care.
4. It also contributes to the UK's response to its international obligation to ensure regular and independent inspection of all places of detention.

**Findings**

5. On 22<sup>nd</sup> October 2019, HMICFRS published the findings from its joint inspection of police custody in Durham's force area. Consequently, giving a series of recommendations for the Constabulary to respond to.

**Core recommendations**

6. The headline from the report was that since the last custody inspection in 2014, of the 24 recommendations made, 15 had been achieved, four partially achieved and five had not been achieved. Which led to three core recommendations being made in the 2019 custody inspection:

- The force should ensure that there are sufficient staff in place, who are adequately supervised to deliver the safe and respectful treatment of detainees. This should allow for detainees' needs to be met promptly and for custody processes to be completed effectively and efficiently.
- The force should effectively monitor the performance of custody services, based on comprehensive and accurate data, and use this to assess performance and identify and act on areas requiring improvement.
- The force should take immediate action to ensure that all custody procedures comply with legislation and guidance, and that officers implement them consistently. The way in which reviews are conducted, and the standard and recording of them, should be improved.

### **Actions and next steps for Durham Constabulary**

7. In addition to the three core recommendations, HMICFRS have identified a series of areas for improvement. These cover the areas of; 'Leadership, accountability and partnerships', 'In the custody suite: booking in, individual needs and legal rights', 'in the custody cell, safeguarding and healthcare, and 'Release and transfer from custody'. These areas will be revisited by HMCFRS in future inspections to track force progress.

#### **Area for Improvement 1**

The force should agree and implement clear plans for the future of the custody estate with clear timescales for delivering these so that all detainees are held in a suitable environment and can have their needs appropriately met.

**Update:** This is recognised by the force as a key area of risk. Significant options are being developed to re-configure the custody estate to best meet demand and detainee needs. Capital spend and financial resource capability will be key to delivery of this in a short timescale. The case and timescales for the medium term estate are being presided over by the executive.

#### **Area for Improvement 2**

The force should ensure that recording on custody records is full and accurate, and clearly reflects the individual action taken for each detainee. It should robustly quality assure custody records, to identify and act on any concerns.

**Update:** Custody management staff have been instructed to dip-sample and track records, as appropriate and proportionate.

A review has begun to identify Key Performance Indicators (KPIs) and develop a business process in relation to said KPIs, allowing for systematic data extraction. This data will then be inputted into the force data system. Furthermore, a new performance meeting process has been set up under the governance of a D/C/Supt, who will feed into the ACC.

Continued investment into custody databases will serve to supplement record keeping and management of records. This will include improvements to the Use of Force recording system, which is being built into the new custody data system. From a practical perspective, submission of Use of Force Forms (UFF) is being built into the Monthly Performance Reviews (MPR) process. Furthermore, all staff are being reminded to submit UFF in the appropriate circumstances.

There has been a review of training and knowledge to all acting and substantive ranks involved in custody.

#### Area for Improvement 3

Custody staff should ensure that detainees who are strip-searched are left appropriately clothed.

**Update:** Detainees who are strip searched either; are stripped in stages and clothing returned after each section, or if clothing is removed as evidence, wet or soiled, replacement clothing will be issued immediately. Specific instruction to offer footwear has been circulated and will form part of the Autumn Continuing Professional Development (CPD) training.

#### Area for Improvement 4

Detainees should be able to make telephone calls, especially those to legal representatives, in sufficient privacy.

**Update:** The Custody estate makes provision of telephone calls in an area without CCTV problematic. Best efforts are made to ensure that detainees are able to speak to their legal representative in privacy. The new custody build will address this issue.

#### Area for Improvement 5

The force should ensure that detainees are made aware of how their privacy is affected by closed-circuit television (CCTV) coverage in the suite, including the cells it covers and in particular that toilets are obscured from view. Notices advising detainees that CCTV is in operation throughout the custody suite should be clearly and prominently displayed in all custody suites.

**Update:** Detainees will be made aware of how their privacy is affected and maintained, and signage is being reviewed to ensure this is met.

#### Area for Improvement 6

The force should strengthen its approach to meeting the individual and diverse needs of detainees.

**Update:** Additional religious books and texts have been purchased and distributed across Durham Constabulary's custody suites. Wheelchairs for all sites have been ordered. Mobility seating and stools for showers are being sought. Zimmer frames, whilst not highlighted as a requirement have been discussed and will be ordered.

#### Area for Improvement 7

The approach to managing detainees' risks should be improved.

**Update:** Additional staffing has reduced waiting times, which is one of the requested measures for the performance framework. Triage training is to become part of the Autumn CPD training to identify any risks presented by detainees waiting to be booked in. Additional signage is being designed to highlight the requirement (for both escorting officers and custody staff). Part of the Autumn CPD training will also incorporate consistent approaches to responding to cell call bells and documentation of muting and isolating.

Due to some custody suites not having full CCTV coverage in the cells funding has been agreed to remedy this.

#### Area for Improvement 8

Custody officers should be aware of the availability and importance of translated documents and provide them to detainees in line with PACE code C, annex M.

**Update:** The decision was taken that it was simpler to remove printed copies and instead guidance has been sent to all staff along with a link that will always contain the most up to date versions (Home Office site), which can then be relayed to detainees.

#### Area for Improvement 9

Complaints should be taken while detainees are still in custody, unless there is a good reason not to do so.

**Update:** There will be a CPD event to cover instruction that complaints will be taken as soon as they are raised, with clear instruction as to the processes involved in achieving this. While the IOPC do not produce a poster in relation to this, a new poster has been designed, approved and distributed.

#### Area for Improvement 10

The force should ensure that it adheres to the legal requirements for fire safety.

**Update:** Evacuation grab bags are now present in all custody sites, and evacuation procedures have been reviewed to meet expectation. Consequently, an updated spreadsheet that caters for these additional expectations has been devised.

#### Area for Improvement 11

The governance and oversight of the use of force in custody should be improved, to provide assurance that it is safe and proportionate to the risk or threat posed.

**Update:** Use of force will continue to be dip-sampled and lessons learned. A proportionate number will be examined and will form part of the MPR framework for custody staff.

#### Area for Improvement 12

The force should improve its approach to detainee care.

**Update:** Detainee care is more resource intensive in force due to the poor estate. Many facilities such as hand washing and drinking water will be addressed in the new estate strategy. Consequently, this will improve the quality of custody units and care of detainees. Revised staffing rosters have also increased our ability to respond to detainee care issues.

#### Area for Improvement 13

The force should ensure that custody officers have sufficient oversight of the safeguarding arrangements for children and vulnerable adults in custody, to help to manage their needs while in custody and their safe release.

**Update:** Staff have access to the most up to date guidance and dip-sampling will be carried out to ensure this is bedded in. This will be checked while performing bronze role.

#### Area for Improvement 14

The force should strengthen its approach to securing appropriate adults (AAs) for children and vulnerable adults.

**Update:** A reminder about timeliness about AAs has been circulated and planned for inclusion in next CPD. The AA contract for County Durham has changed, and from 1st Nov will be operated by a new provider - Child Action North West. This has formed part of the meetings with the new management team.

#### Area for Improvement 15

The force should ensure that it consistently identifies when children need to be seen by health care professionals in custody, and refer them accordingly.

**Update:** All individuals, whether children or not, will be referred to a health care professional according to their risk assessment and individual needs.

#### Area for Improvement 16

Managerial oversight and clinical governance arrangements should ensure effective support and supervision of custody care practitioners, and routinely monitor clinical standards and medical equipment.

**Update:** There are regular governance meetings concerning the clinical contracts. This includes the contract doctor and the lead Health Care Professional, where issues encountered and complaints are discussed and monitored.

#### Area for Improvement 17

Medicines management arrangements should ensure that medicine stocks are fully accounted for, with clear audit trails of medicine disposal and reconciliation established.

**Update:** This is carried out by the medical staff. Medicines will be stored until such time as the detainee is required to receive said medicines. What medicines are taken and when they are administered whilst in custody is recorded.

#### Area for Improvement 18

Detainees with drug and alcohol problems should receive specialist support while in custody.

**Update:** All detainees with drug and alcohol problems will be referred to a medical professional whilst in custody, and if required, a mental health specialist. They may also receive a referral for when they have left custody.

#### Comment on the inspection

8. The inspection supports discussions which are already present surrounding the state of the custody and wider estate. There are always a significant number of recommendations when an inspection is Durham specific, as is to be expected. This is something which we welcome, and will utilise, to augment our improvements in whichever form they may take. Notwithstanding, we also acknowledge the significant pressures custody staff are subjected to due to the nature of the estate and other obstacles present within the custody environment. The Force take the comments of the inspectors very seriously, and will pay particular attention to the areas for improvement in all areas. The PCVC will monitor progress against the areas for improvement at meetings with the Chief Constable and other forums as necessary.

## Known inspection schedule 2020

Some elements of planned thematic inspections for 2019/20 may be integrated into the PEEL all-force inspection programme; some may also be included in the Criminal Justice Joint Inspection Plan. It is important to note that thematic inspections are still an essential part of our programme of work and will continue to take place alongside the PEEL inspections.

Specific to the 2019/20 programme:

- senior leadership selection and development,
- counter-terrorism
- older people in the criminal justice system
- cyber-crime

HMICFRS will also continue their rolling programmes on child protection, Youth Offending Teams and crime data integrity. Crime data integrity inspections assess whether police forces record and categorise crimes correctly. This current programme of inspection is due to finish this financial year. Additionally, HMICFRS started thematic work on county lines and TACT (Terrorism Act custody suites) in 2018/19.

The force are expecting an integrated PEEL assessment in 2020, however this has not been confirmed.

The force are currently authoring the Force Management Statement 3, which will simplify, strengthen and streamline the information that forces are asked to provide to HMICFRS.

There will be a series of yet unknown inspections that will also take place over the course of 2020, and the above list will be refreshed after the end of the financial year.

In 2019 there were three Durham Constabulary specific inspections by HMICFRS:

1. Integrated PEEL assessment
2. Joint Inspection of Custody
3. Child protection (awaiting report)

## Recommendation

9. That the Panel notes the content of the inspection report

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**Appendix 1: Risks and Implications**

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**Finance**

Significant and direct financial implications involved in the management and transition towards a modernised custody estate.

**Staffing**

Staffing levels and monitoring have seen growth and streamlining in response to recommendations.

**Equality and Diversity**

None

**Accommodation**

To be considered further

**Crime and Disorder**

None

**Children's Act 2004**

None

**Stakeholder/Community Engagement**

None

**Environment**

None

**Collaboration and Partnerships**

None

**Value for Money and Productivity**

None

**Potential Impact on Police and Crime Plan Priorities**

None

**Commissioning**

None

**Other risks**

None

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## **Durham Police and Crime Panel**

**9 January 2020**

### **National Association of Police, Fire and Crime Panels**

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#### **Report of Helen Lynch, Head of Legal and Democratic Services**

##### **Electoral division(s) affected:**

None

##### **Purpose of the Report**

- 1 To provide information to Members of the Police and Crime Panel to consider joining the National Association of Police, Fire and Crime Panels.

##### **Executive summary**

- 2 The National Association of Police, Fire and Crime Panels was established as a special interest group of the Local Government Association (LGA) in 2018.
- 3 The role of the National Association is to identify and promote best practice and provide a collective voice for Panels. The Association has recently removed the requirement for members to pay a membership fee.
- 4 The report provides information to the Panel on the National Association so that the Panel can consider whether or not to become a member. .

##### **Recommendation**

- 5 The Police and Crime Panel is recommended to:
  - (a) Consider whether to become a member of the National Association of Police, Fire and Crime Panels.

- (b) Request that the Chair of the Durham Police and Crime Panel advises the Chair of the National Association of Police, Fire and Crime Panels of the Panel's decision.

## **Background**

- 6 The National Association of Police, Fire and Crime Panels was established in April 2018 and its Terms of Reference shown at Appendix 2 were agreed at its Annual General Meeting (AGM) in November 2018. The LGA hosts up to four meetings a year for the National Association.
- 7 When the Association was established, there was a membership fee of £500 per year. The cost could not be met through the Home Office Grant agreement to Police and Crime Panel's, which meant that Panel authorities had to bear the costs.
- 8 A report to the National Association's AGM in November 2019, highlighted that there had been a reduction in its membership and the membership fee was a barrier to panels joining the association. The national association considered and subsequently agreed to remove the membership fee and operate on subscription free basis with effect from 19 November 2019.
- 9 On the 27 November 2019, an email was received from the Chair of the National Association to Cllr Lucy Hovvels, Chair of the Durham PCP to advise of the changes as detailed above at paragraph 7 and asked for an expression of interest from Durham PCP to join the National Association.
- 10 In considering the Terms of Reference within Appendix 2, membership to the association could provide opportunities for networking with other panels, share best practice and experiences to deliver panel work programmes.
- 11 There are 24 panels who are members of the National Association and it is currently chaired by John Gili-Ross from Essex PCP. The appointment of chair is agreed on annual basis at the association's AGM and the secretariat services to the association are provided by the Chair's host authority. It is to also note that any associated costs with activity in relation to membership of the association would be required to be met in line with the Durham PCP panel arrangements an cannot be met from the home office grant.

## **Conclusion**

- 12 The Police and Crime Panel are invited to consider whether to become members of the National Association of Police Fire and Crime Panels..

## **Background papers**

- None

### **Other useful documents**

- None

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**Contact:** Jonathan Slee

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## **Appendix 1: Implications**

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### **Legal Implications**

There are no direct legal implications arising out of the report. However, membership of the National Association may assist the Police and Crime Panel identify and promote good practice

### **Finance**

As set out in the report, any costs associated with membership such as travel and subsistence allowances will need to be met in accordance with the Panel arrangements and the relevant authorities members allowance schemes.

### **Consultation**

None.

### **Equality and Diversity / Public Sector Equality Duty**

None.

### **Human Rights**

None.

### **Climate Change**

None.

### **Crime and Disorder**

None.

### **Staffing**

None.

### **Accommodation**

None.

### **Risk**

None.

### **Procurement**

None.

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## **Durham Police and Crime Panel**

**9 January 2020**

### **Conference Feedback Report**

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#### **Report of Helen Lynch, Head of Legal and Democratic Services**

##### **Electoral division(s) affected:**

None

##### **Purpose of the Report**

- 1 To provide information to Members of the Police and Crime Panel on the content of the National Conference for Police (Fire) and Crime Panels held in November 2019.

##### **Executive summary**

- 2 The National Conference for Police (Fire) and Crime Panels is an annual event organised by Frontline Consulting.
- 3 This year's conference was held on 19 November 2019 at the University of Warwick. Cllr Lucy Hovvels, Chair of the Durham Police and Crime Panel and Jonathan Slee, Overview and Scrutiny Officer.

##### **Recommendation**

- 4 The Police and Crime Panel are asked to note the report.

## **Background**

- 5 The Conference programme included
- (a) the opening conference plenary, with a presentation on ‘An introduction to the Strategic Review of Policing in England and Wales’, Dr Rick Muir, Director, Police Foundation, and
  - (b) conference breakout sessions looking at good practice and panel development through thematic policy seminars, practitioner led workshops and forums that were held on the following topics:
    - (i) Tackling human trafficking and modern slavery (Courtenay Forbes, Unseen)
    - (ii) Reducing the arrests of women (Lorraine Atkinson, Howard League)
    - (iii) Using the Home Office grant for Panels (Dave Burn, Frontline Consulting)
    - (iv) Preparing for the P(F)CC elections in 2020 (Dr Christopher Kemp)
    - (v) Supporting a new Panel (Emma Tombs, Essex PFCP)
    - (vi) Effective scrutiny (Tim Young, Frontline Consulting)
    - (vii) Forum on rural crime (Khalid Ahmed, Thames Valley PCP)
    - (viii) Forum on tackling serious violence, knife crime and county lines (Euan Walters, Leicestershire, Leicester and Rutland PCP)
    - (ix) Forum of police, fire and crime panels (Cllr Gill Mercer, Northamptonshire PFCP)

## **Conference Sessions attended**

- 6 Cllr Hovvels and the Overview and Scrutiny Officer attended the conference plenary on The Strategic Review of Policing in England and Wales and the breakout session on ‘Preparing for the P(F)CC elections in 2020. In addition, Cllr Hovvels attended the session on ‘Reducing the arrests of women’ and the Overview and Scrutiny Officer attended the ‘Forum on rural crime’. The following provides feedback from these three sessions.
- 7 The presentation by Dr Rick Muir from the Police Foundation provided an overview of the Strategic Review of Policing in England and Wales

that is being currently undertaken by the Police Foundation. The overall aim of the Review is to set the long-term strategic vision for English and Welsh policing and present substantial recommendations for a modern service capable of meeting the challenges of the 21st century.

- 8 The review was launched in September 2019 and is scheduled to present its final report in June 2021. Further information on the review can be found from the following link <http://www.police-foundation.org.uk/project/strategic-review-of-policing/>
- 9 The session on preparing for the P(F)CC elections, provided an overview of governance arrangements within the Police, Reform and Social Responsibility Act 2011 and election processes including qualification and nomination of candidates and implications during the purdah period.
- 10 Cllr Hovvells attended a workshop led by the Howard League for Penal Reform following publication of the first report as part of The All Party Parliamentary Group on Women in Penal System's inquiry into arrests of women. Further information on the report can be accessed from the following link <https://howardleague.org/publications/arresting-the-entry-of-women-into-the-criminal-justice-system/>
- 11 The Overview and Scrutiny Officer attended a forum style session on rural crime. The session explored activity undertaken by panels in relation to approaches undertaken by respective Commissioner's to tackle rural crime.

## **Main implications**

### *Crime & Disorder*

- 12 Information within this report aims to provide feedback and learning from the national conference to develop the panel's work programme and contribute to reducing crime and disorder within County Durham & Darlington.

## **Conclusion**

- 13 Attendance to the national conference was a positive experience and provided an opportunity for learning and networking with members and officers from other police and crime panels. Information and experiences from the conference will contribute to knowledge in delivering the Panel's work programme.

## **Background papers**

- None

## Other useful documents

- None

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## **Appendix 1: Implications**

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### **Legal Implications**

None.

### **Finance**

None.

### **Consultation**

None.

### **Equality and Diversity / Public Sector Equality Duty**

None.

### **Human Rights**

None.

### **Climate Change**

None.

### **Crime and Disorder**

Information within this report aims to provide feedback and learning from the national conference to develop the panel's work programme and contribute to reducing crime and disorder within County Durham & Darlington.

### **Staffing**

None.

### **Accommodation**

None.

### **Risk**

None.

### **Procurement**

None.

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